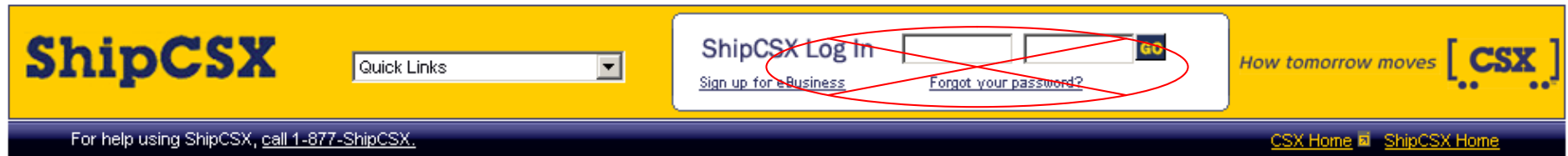


Online Lift Payment (Public Tool)

Getting Started – Lift Payment:

To begin, access our website at www.ShipCSX.com. This is a public site and offers a number of tools which do **not** require a Log In. Click on the [Intermodal Lift Payment](#) link found in the Public Tools section on the right side of the page.



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For help using ShipCSX, call 1-877-ShipCSX. [CSX Home](#) [ShipCSX Home](#)

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January 14, 2010 11:56 AM EST [?](#) [Help](#)

ShipCSX eBusiness

Plan, Ship, Trace and Pay for your shipments quickly and efficiently.

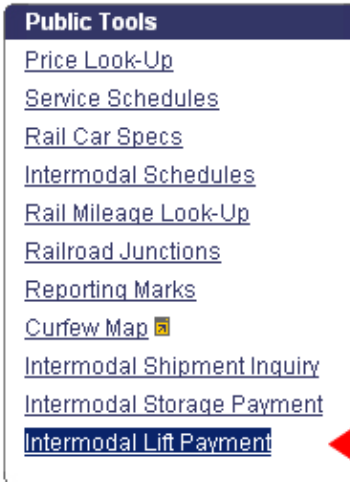
- Get secure access to your shipping information anytime, anywhere
 - Check prices, order cars, track cars and shipments, pay bills, and more
 - You select the tools and formats that work best for your business
-
- If you need help with a shipment, a transaction or an electronic tool, visit our [Customer Service](#)  page for assistance.

[Learn more about the tools](#) 


or

[Register Now](#) 

Go to [CSX.com](#) > [Customers](#)  to get Customer News, information about the commodities we ship, details about the shipping process and more.



Public Tools

- [Price Look-Up](#)
- [Service Schedules](#)
- [Rail Car Specs](#)
- [Intermodal Schedules](#)
- [Rail Mileage Look-Up](#)
- [Railroad Junctions](#)
- [Reporting Marks](#)
- [Curfew Map](#) 
- [Intermodal Shipment Inquiry](#)
- [Intermodal Storage Payment](#)
- [Intermodal Lift Payment](#)

Easily access these tools from the Quick Links at the top of every page.

General Information about Secondary Lift Charges:

- **What are Secondary Lift Charges** - Lifts which occur in addition to the standard on / off the train are considered Secondary Lifts and are subject to a charge of \$50 each. Payment must be submitted prior to lift.
 - Must be paid or guaranteed on all equipment prior to out gate via ShipCSX.com
 - May be paid by any authorized entity and are not restricted to the shipper
- **Who can submit payment of Lift charges**
 - Using a secure login, the contract shipper is able to submit online Lift Guarantees or Credit Card Payments on any unit they have moved within the CSXI network.
 - Entities such as an IMC or drayage company may submit payments for Lift charges via www.ShipCSX.com using the “Intermodal Lift Payment” option found under Public Tools. No login or qualifying information is required.
- **Who pays Lift Charges**
 - Contract shippers, have the following options regarding payment of these charges:
 - Submit an online Guarantee for Lift Fee and Surcharge (when applicable)
 - Submit a credit card payment via ShipCSX
 - Pass the responsibility to an authorized entity (IMC, Actual Shipper, or Drayman)
 - Drayage companies, brokers, or IMC entities will be required to submit payment of Lift charges via online credit card processing. Local ramps can not accept payment of lift charges and will direct inquiries to www.shipcsx.com.
- **How are Lift Charges Paid**
 - All CSXI Secondary Lift charges must be resolved via our online system www.ShipCSX.com by either a payment Guarantee or Credit Card processing. For problems accessing equipment via ShipCSX, contact us at 800 732-0172 between 7 am and 4 pm (EST) Mon - Fri.
 - The ability to resolve lift charges by granting specific users the authorization to ‘Guarantee’ charges via ShipCSX.com on their behalf is limited to Contract Shippers with CSX Intermodal
 - Online Credit Card processing is accepted for Visa, MasterCard, and American Express
 - Single payment may be submitted for up to 5 units
 - Cardholders receive transaction receipt via email
 - Online Payment is available 24 hours a day / 7 days a week
 - Payments should only be submitted for intended lifts as they are non-transferable and non-refundable
 - CSXI Shippers seeking approval to Guarantee charges via ShipCSX may contact our CSXI EDI Group to submit their request:
 - Invoices are created with 15 day terms
 - Guaranteed charges are not disputable
 - Approval subject to Credit Review

Intermodal Lift Payment:

Lift Payment may be submitted for up to 5 units at any CSXI terminal locations and is available 24 hours a day, 7 days a week. Payment should only be submitted for intended lifts as they are non-transferable and non-refundable. You will need to enter the following:

[1] Equipment Initial [2] Equipment Number [3] Select Terminal

Click on [Submit](#)

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Intermodal Lift Payment

Filter

Equipment

Enter Equipment Initial and Number (no check digits) for lifts to be paid. Standard lift rate is \$50.00.

Equipment Initial	Equipment Number	Terminal	Lift Charges
<input type="text" value="[1]"/>	<input type="text" value="[2]"/>	<input type="text" value="[3]"/>	\$50.00
<input type="text" value="TTNU"/>	<input type="text" value="308805"/>	<input type="text" value="JACKSONVILLE"/>	\$50.00
<input type="text" value="EMCU"/>	<input type="text" value="935911"/>	<input type="text" value="FAIRBURN TOFC"/>	\$50.00
<input type="text" value="CSXU"/>	<input type="text" value="231942"/>	<input type="text" value="CHICAGO TOFC"/>	\$50.00
<input type="text" value="DTTX"/>	<input type="text" value="728035"/>	<input type="text" value="JACKSONVILLE"/>	\$50.00



If you are experiencing problems with the lift application, call 1-877-ShipCSX (option 2, option 2) Mon-Fri, 7 AM - 6 PM EST. This site was optimized for Internet Explorer. You may experience issues using Firefox, Chrome, Safari or Opera.

Lift Payment Report Results:

The Lift Payment Report Results will confirm availability of payments for the units submitted. Selecting the [Make a Credit Card Payment](#) link will allow you to submit payment via Visa, MasterCard or American Express. Units without applied billing (example at a CY facility) will require you to click the checkbox to confirm payment for a lift on this unit. Lift payment for units not found to be valid at a CSXI location will not be accepted.

Equipment			
Enter Equipment Initial and Number (no check digits) for lifts to be paid. Standard lift rate is \$50.00.			
Equipment Initial	Equipment Number	Terminal	Lift Charges
<input type="text" value="JBSU"/>	<input type="text" value="900272"/>	<input type="text" value="FAIRBURN TOFC"/>	\$50.00
<input type="text" value="TTNU"/>	<input type="text" value="308805"/>	<input type="text" value="JACKSONVILLE"/>	\$50.00
<input type="text" value="EMCU"/>	<input type="text" value="935911"/>	<input type="text" value="FAIRBURN TOFC"/>	\$50.00
<input type="text" value="CSXU"/>	<input type="text" value="231942"/>	<input type="text" value="CHICAGO TOFC"/>	\$50.00
<input type="text" value="DTTX"/>	<input type="text" value="728021"/>	<input type="text" value="JACKSONVILLE"/>	\$50.00
			<input type="button" value="Submit"/> <input type="button" value="Clear"/>

Lift Payment Report Results			
Ind	Equipment Initial	Equipment Number	Result
<input checked="" type="checkbox"/>	JBSU	900272	Valid equipment WITH applied billing. Payment is enabled for this equipment.
<input checked="" type="checkbox"/>	TTNU	308805	Valid equipment WITH applied billing. Payment is enabled for this equipment.
<input checked="" type="checkbox"/>	EMCU	935911	Valid equipment WITH applied billing. Payment is enabled for this equipment.
<input type="checkbox"/>	CSXU	231942	Valid equipment WITHOUT applied billing. Please click the checkbox to enable payment for this equipment. →
<input type="checkbox"/>	DTTX	728021	Invalid equipment. Payment will not be allowed on this equipment. Review the entered equipment, terminal and patron information and correct as necessary. After resubmitting the equipment, please contact 1-800-732-0172 (option 1) for further assistance if you continue to receive this message. →

Please verify equipment entered. Equipment at Origin or Destination will be confirmed as valid. Lifts requested for equipment at a CY facility must be manually confirmed to process payment.

[Make a Lift Credit Card Payment](#) ←

} Confirmed units ready for payment

→ Units without billing (CY facility)

→ Lift for units that can not be confirmed as being at a CSX facility will not be accepted

Create a Credit Card Payment (Submitting Cardholder Information)

Cardholder detail must be entered for each credit card transaction as CSXI does not collect or store any cardholder data. All (*) items shown on the Lift Payment Form are required. Cardholders must indicate they have read and understood CSXI terms by updating the check box at the bottom of the form for the Pay link to be enabled for processing.

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Lift Payment Form

Lift Equipment List

Equipment Initial	Equipment Number	Site	Balance Due
JBSU	900272	FAB	\$50.00
TTNU	308805	JAX	\$50.00
EMCU	935911	FAB	\$50.00
CSXU	231942	BED	\$50.00
TOTAL DUE:			\$200.00

Selected units and amounts show for confirmation

The Full Name on Card:

Company Name:

Address on Billing Statement:

City on Billing Statement:

State on Billing Statement:

Zip on Billing Statement:
Numeric Only (12345)

Card Type:

Card Number:

Card Verification Value: Example

Expiration Date: Month: Year:

Phone:

Email Address:

Confirm Email Address:

Reference Number:
Alphanumeric Only (ABC 123)

*** Required**


Privacy Policy
CSX Corporation is committed to Internet privacy and information security. In general, you can visit us on the World Wide Web without telling us who you are or revealing any information about yourself. Our web servers collect the IP addresses, not the e-mail addresses, of visitors. This information is aggregated to measure the number of visits, average time spent on the site, pages viewed, etc. We use this information to measure the use of our site and to improve the content of our site. There are times, however, when we may need personally identifying information from you, such as your name, e-mail address, and mailing address. Usually, we use the information we collect to respond to your inquiry,

I HAVE READ AND UNDERSTAND THESE TERMS



Create a Credit Card Payment (Transaction Receipt / Screen Print)

Receipts will display on screen giving the user the opportunity to print an additional copy for their records by using the "Print Screen" key on the user's keyboard. The screen print is also a good idea when the Transaction Receipt is being emailed directly to another department for accounting purposes. CSXI protects sensitive data by showing only the last 4 digits of the card number. All lifts for the units paid are reflected on the receipt.



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For help using ShipCSX, call 1-877-ShipCSX. [CSX Home](#) [ShipCSX Home](#)

You are here: [ShipCSX](#) > [Resources](#) > [Intermodal Lift Payment](#) > [Lift Payment Form](#) > Lift Payment Results January 15, 2010 12:20 PM EST

Lift Payment Receipt

Credit Card Receipt

CSX Intermodal Lift Credit Card Receipt

CSX INTERMODAL
301 WEST BAY STREET, J755
JACKSONVILLE, FL 32202
1-800-732-0172

Credit Card Number: xxx-xxx-xxx-1111
Credit Card Expiration Date: 01/10
Name on Credit Card: CARDHOLDER NAME
Cardholder's Billing Address: 123 Main St
Jacksonville, FL 32202
Company Name: ABC COMPANY
Email: receiptaddress@yourcompany.com
Phone: (800) 542-2754
Reference Number: ABC 123
Service Provided: Lift
Transaction Date: 01/15/2010 12:20:52
Transaction Number: 20002813

Equipment Initial	Equipment Number	Terminal	Amount
JBSU	900272	FAB	\$50.00
TTNU	308805	JAX	\$50.00
EMCU	935911	FAB	\$50.00
CSXU	231942	BED	\$50.00
TOTAL			\$200.00

Itemization

[Make Another Lift Payment](#)

Please add Z_ITOPSMART@csx.com to your safe sender list to ensure receipt delivery. If you are experiencing problems with the lift payment application, call 1-877-ShipCSX (option 2, option 2) Mon-Fri, 7 AM - 6 PM EST. This site was optimized for Internet Explorer. You may experience issues using Firefox, Chrome, Safari or Opera.

Create a Credit Card Payment (Transaction Receipt / Email)

From: Z_ITOPSMART
To: receiptaddress@yourcompany.com
Cc:
Subject: [FAB][JAX][BED] CSX ITOPS Intermodal Lift Credit Card Receipt - Fri Jan 15 12:01:03 EST 2010

Sent: Fri 1/15/2010 12:21 PM

CSX Intermodal Lift Credit Card Receipt

CSX INTERMODAL
301 WEST BAY STREET, J755
JACKSONVILLE, FL 32202
1-800-732-0172

Credit Card Number: xxx-xxx-xxx-1111
Credit Card Expiration Date: 01/10
Name on Credit Card: CARDHOLDER NAME
Cardholder's Billing Address: 123 Main St
Jacksonville, FL 32202
Company Name: ABC COMPANY
Email: receiptaddress@yourcompany.com
Phone: (800) 542-2754
Reference Number: ABC 123
Service Provided: Lift
Transaction Date: 01/15/2010 12:20:52
Transaction Number: 20002813

Itemization

Equipment Initial	Equipment Number	Terminal	Amount
JBSU	900272	FAB	\$50.00
TTNU	308805	JAX	\$50.00
EMCU	935911	FAB	\$50.00
CSXU	231942	BED	\$50.00
TOTAL			\$200.00

← Unit Detail

Your Credit Card Transaction Receipt

Receipts are sent directly to the email address submitted in the transaction. Please file your copy appropriately as requests to CSXI to resend a copy will require a minimum of 48 hours processing. You may wish to note that requests for receipt copies will only be resubmitted to the email supplied in the original transaction. Request for copies of credit card transactions should be submitted in writing via email to: 9042452184@csx.com. Be sure to only include the LAST FOUR digits of your credit card as well as the date and unit(s) in your transaction.

In compliance with PCI guidelines, CSXI does not collect nor store credit card numbers beyond the last 4 digits and is therefore unable to provide reporting based on specific credit card number.

Should you find that a credit card transaction for a lift charge has been billed to your account in error, email the charge information and include **ONLY** the last four digits of your credit card number. These inquiries should be submitted to 9042452184@csx.com and will be responded to within 48 hours.

For questions regarding use of the Lift Module, contact CSXI at (800) 732-0172 Monday – Friday between the hours of 7 am and 4 pm (EST).